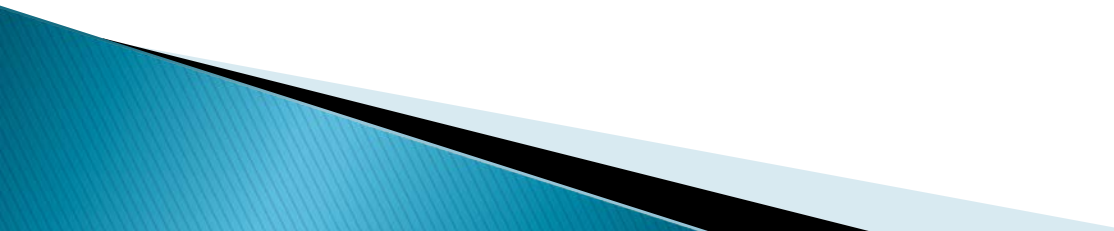


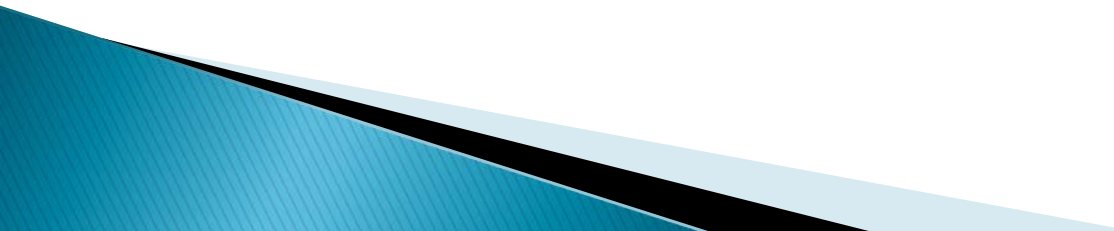
Presentation on Bhutan Automated Customs Systems

Mr. Kush Chhetri
Mr. Jigme gyeltshen

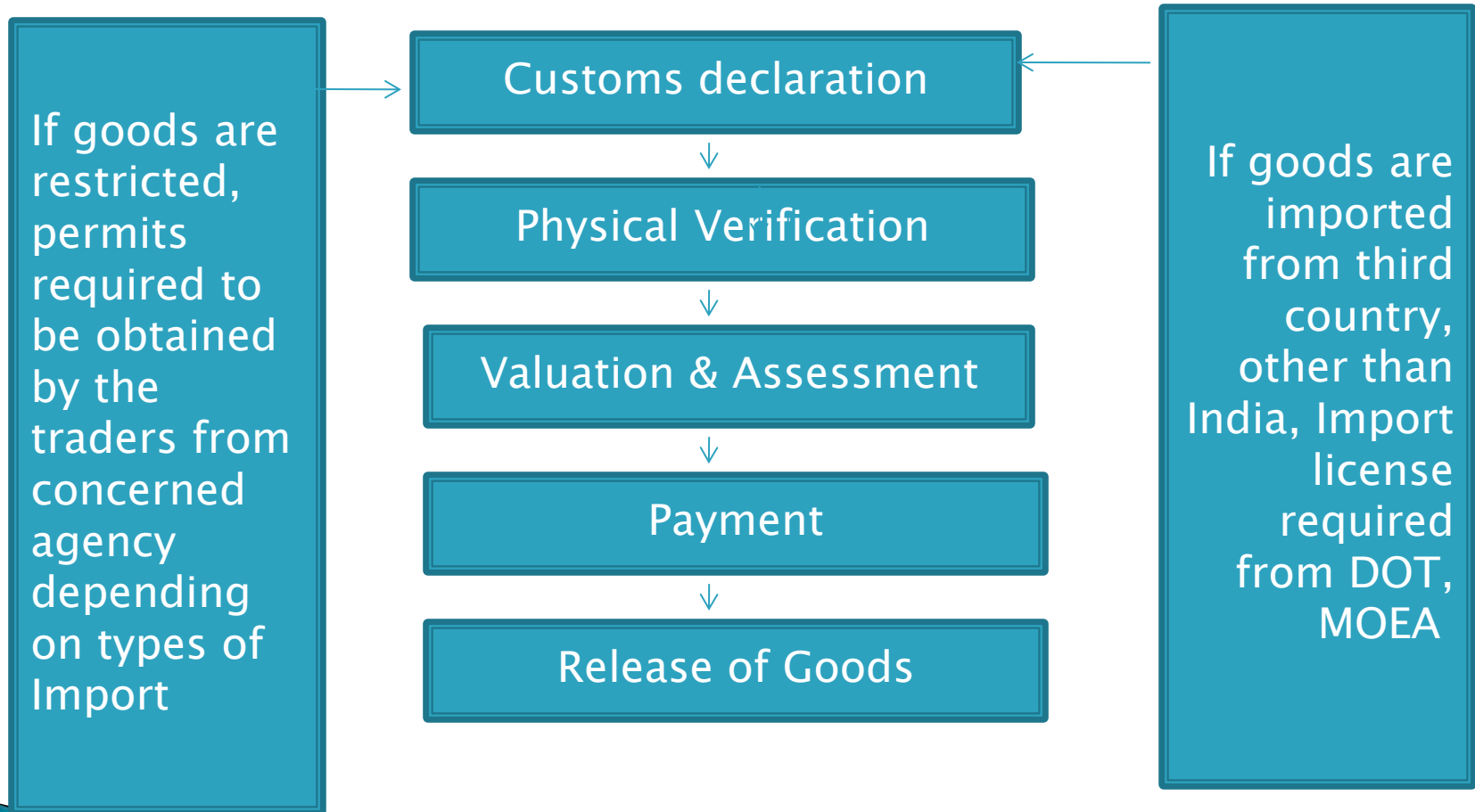
Evolution

1. BACS system was implemented in the year 2002, which is over one decade.
 2. There are five modules under it, namely:
Import system, Import from India, export, transit, Revenue Accounts and Audit System.
 3. It has under gone three major amendments
- 

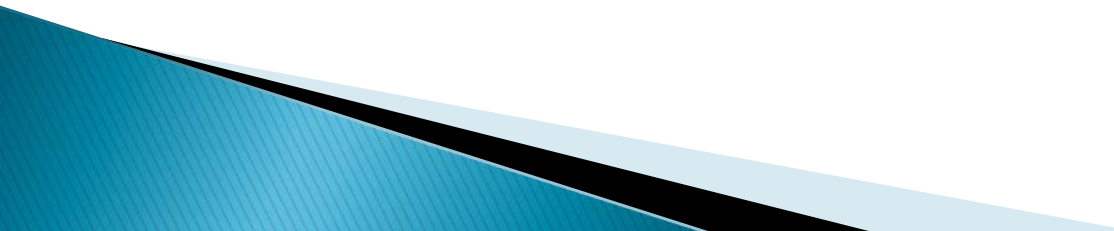
Limitations

- ▶ It has reached it's optimum level
 - ▶ It is not web based therefore not able to connect with other Regional Offices.
 - ▶ It is not connected with other Government agencies.
 - ▶ It does not support single window.
 - ▶ There is no risk management module in the system.
 - ▶ Only pre-determined reporting system.
- 

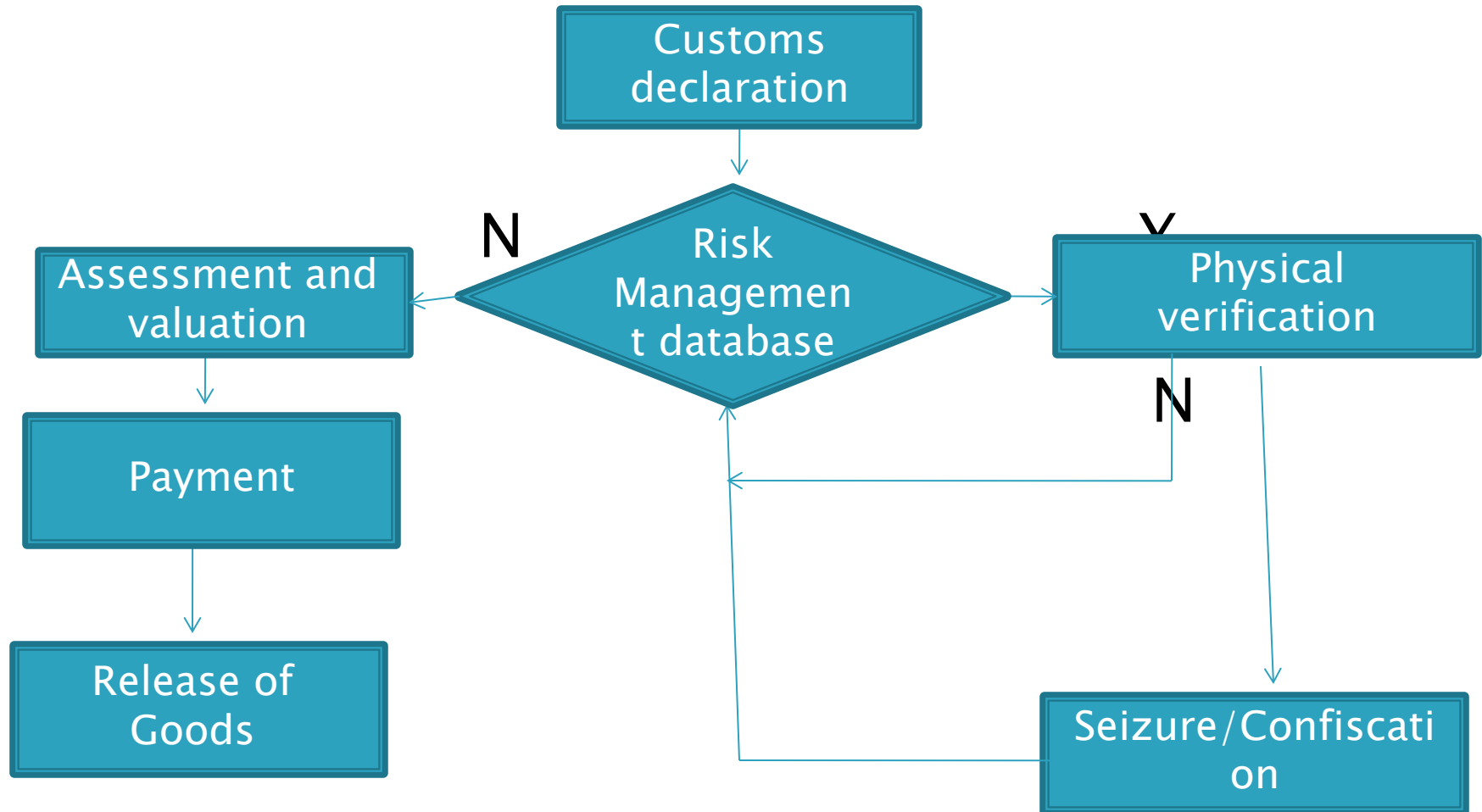
As-is system (Import Process)



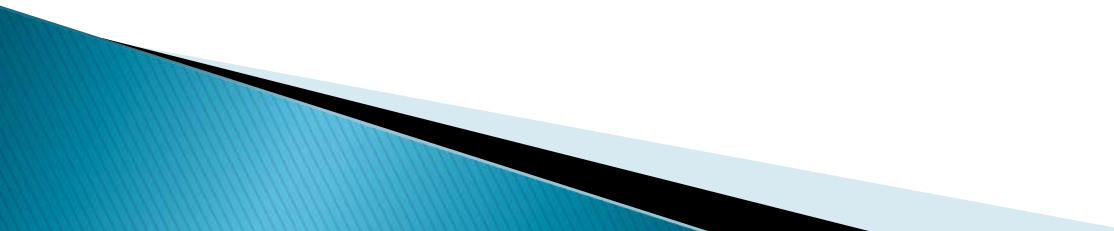
To-be system, RAMIS

- ▶ It is called as revenue administration and management system.
 - ▶ To be implemented by end of July, 2014
 - ▶ It is web based and supports single window.
 - ▶ It has risk management module.
 - ▶ It is user friendly and dynamic.
 - ▶ Reporting system would be user defined.
 - ▶ It would be possible to connect to other system through interface.
- 

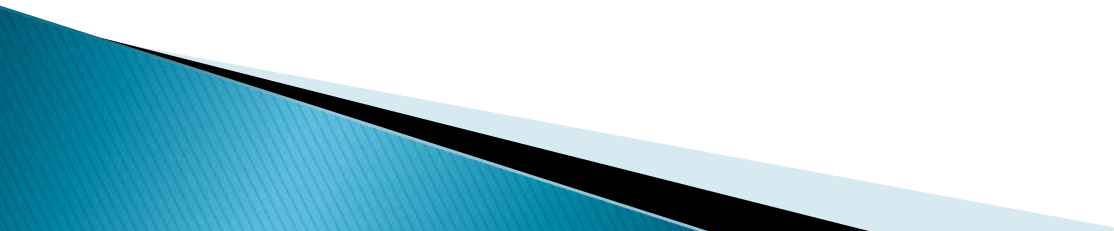
To-be system (import process)



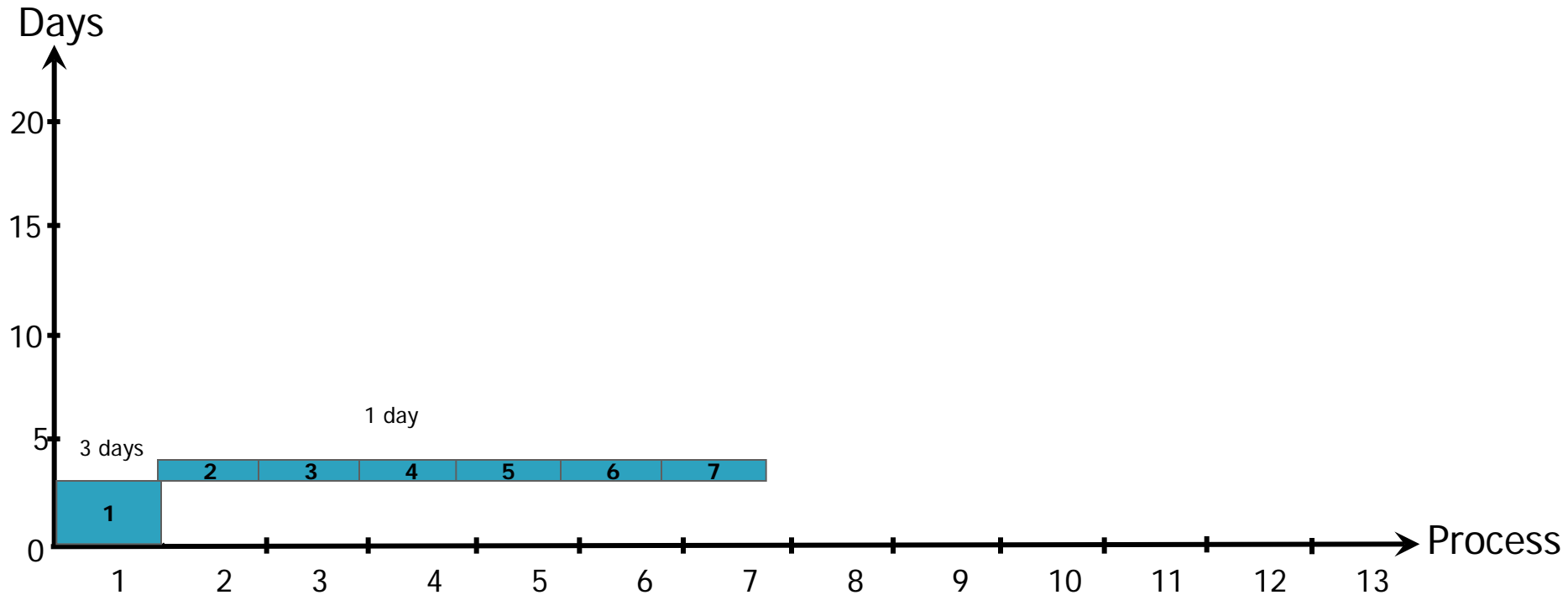
Challenges

- ▶ To create a political will
 - ▶ To coordinate with the stakeholders
 - ▶ To create awareness among the traders
 - ▶ To migrate from old system to new system
 - ▶ To change an organization structure with the adoption of new system
 - ▶ To build the capacity of customs officials
- 

Next step.....

- ▶ To connect the system with OGA
 - ▶ To achieve paperless trade within 10 years of time
 - ▶ To enable cross border exchange information
 - ▶ To facilitate trade and enhance revenue
- 

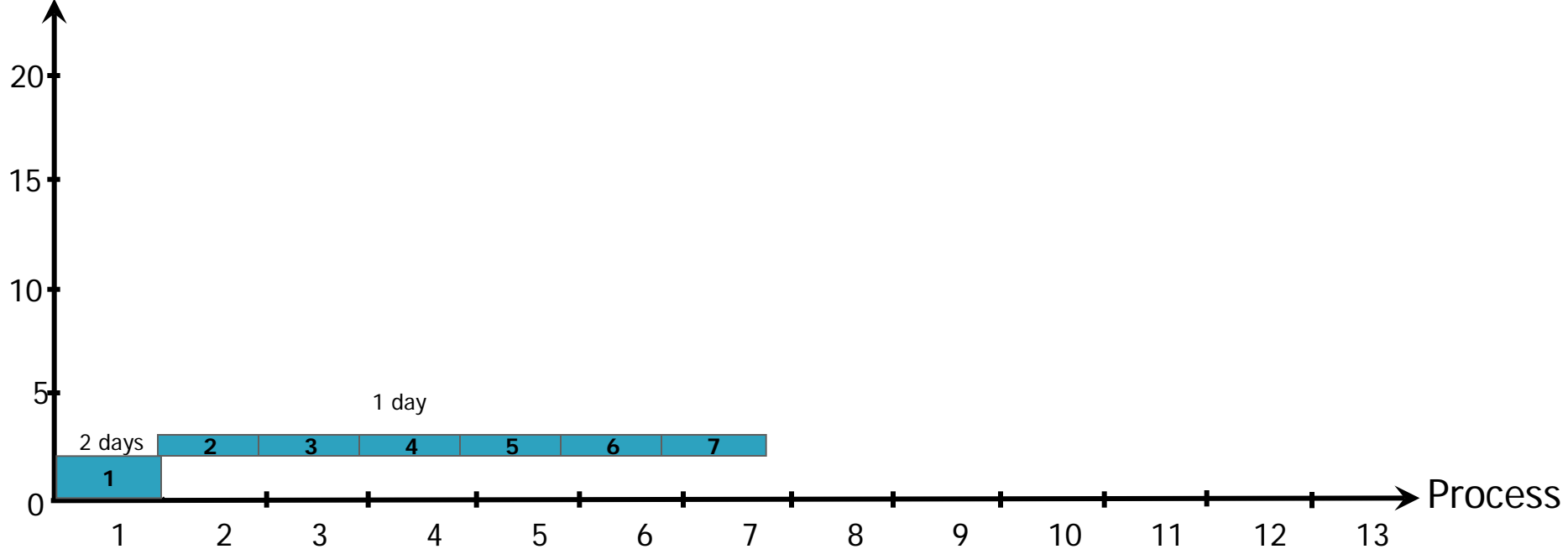
The Time-Procedure Chart Business Process Analysis for old system



1. Obtain import permit/license
2. Import declaration
3. Physical verification
4. Assessment & Valuation
5. Payment
7. Release of goods

Days

Business Process Analysis for new system



1. Obtain import permit/license
2. Import declaration
3. Physical verification
4. Assessment & Valuation
5. Payment
7. Release of goods

Thank you & Tashi Delek

