

Digital Government

Republic of Korea



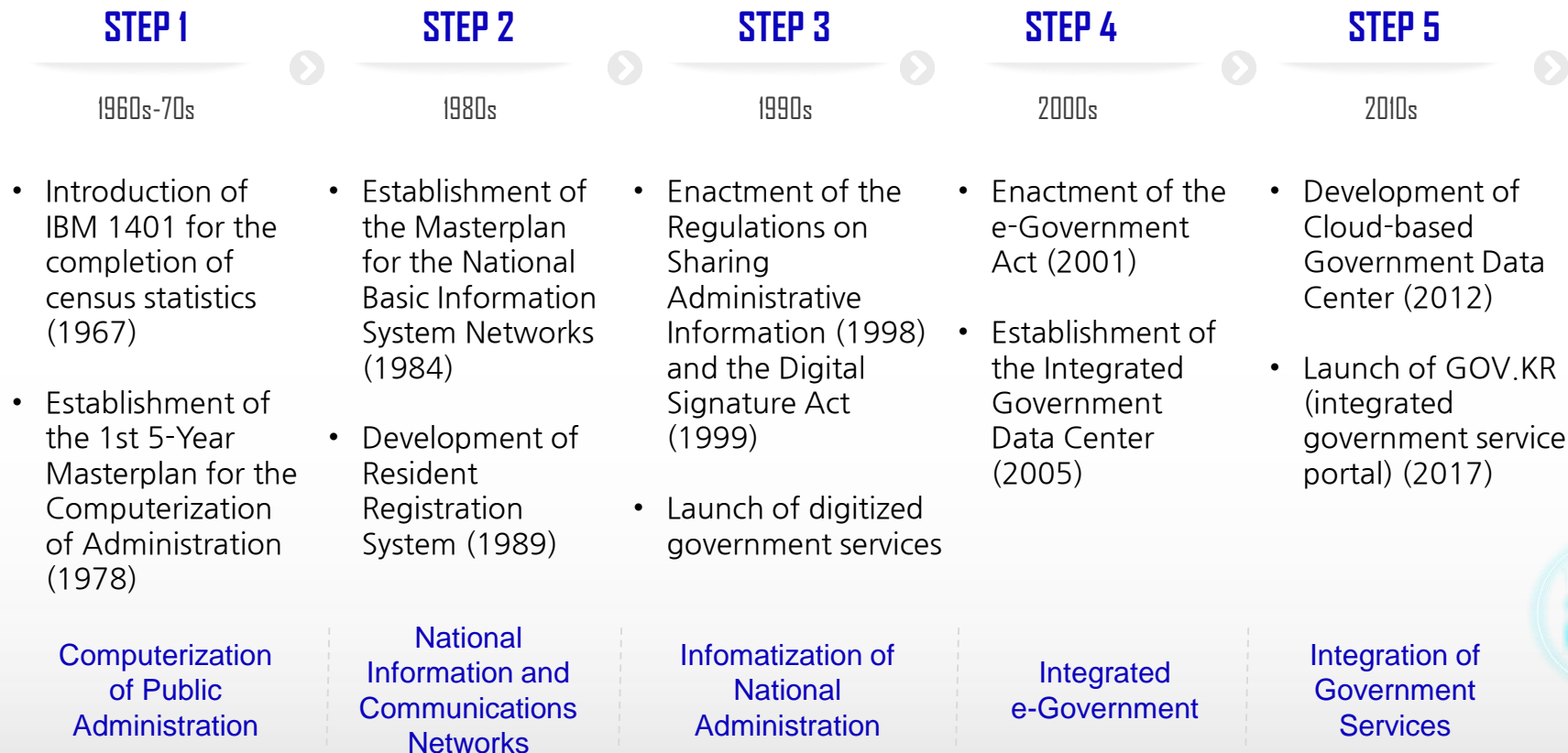
Ministry of
the Interior and Safety



HISTORY

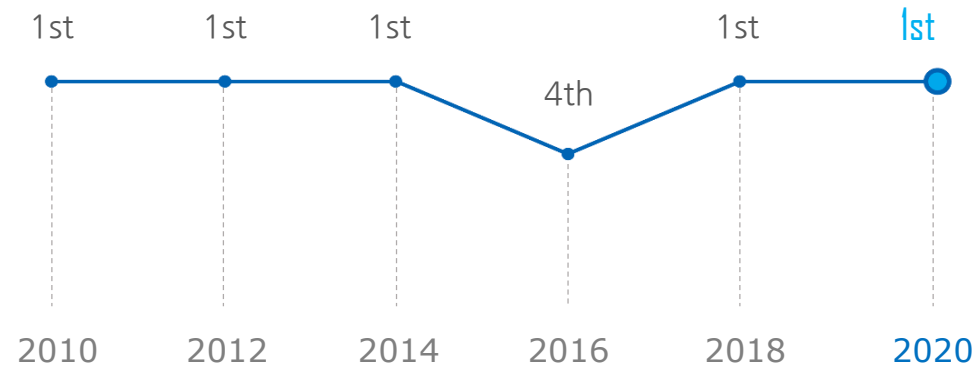
Digital Government of Korea

50 years of e-Government in Korea

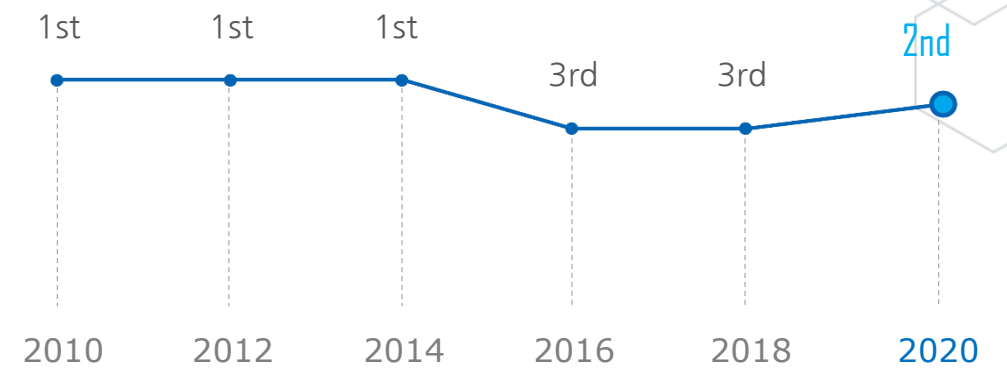


2020 United Nations e-Government Survey

→→ e-Participation Index (EPI)



→→ e-Government Development Index (EGDI)

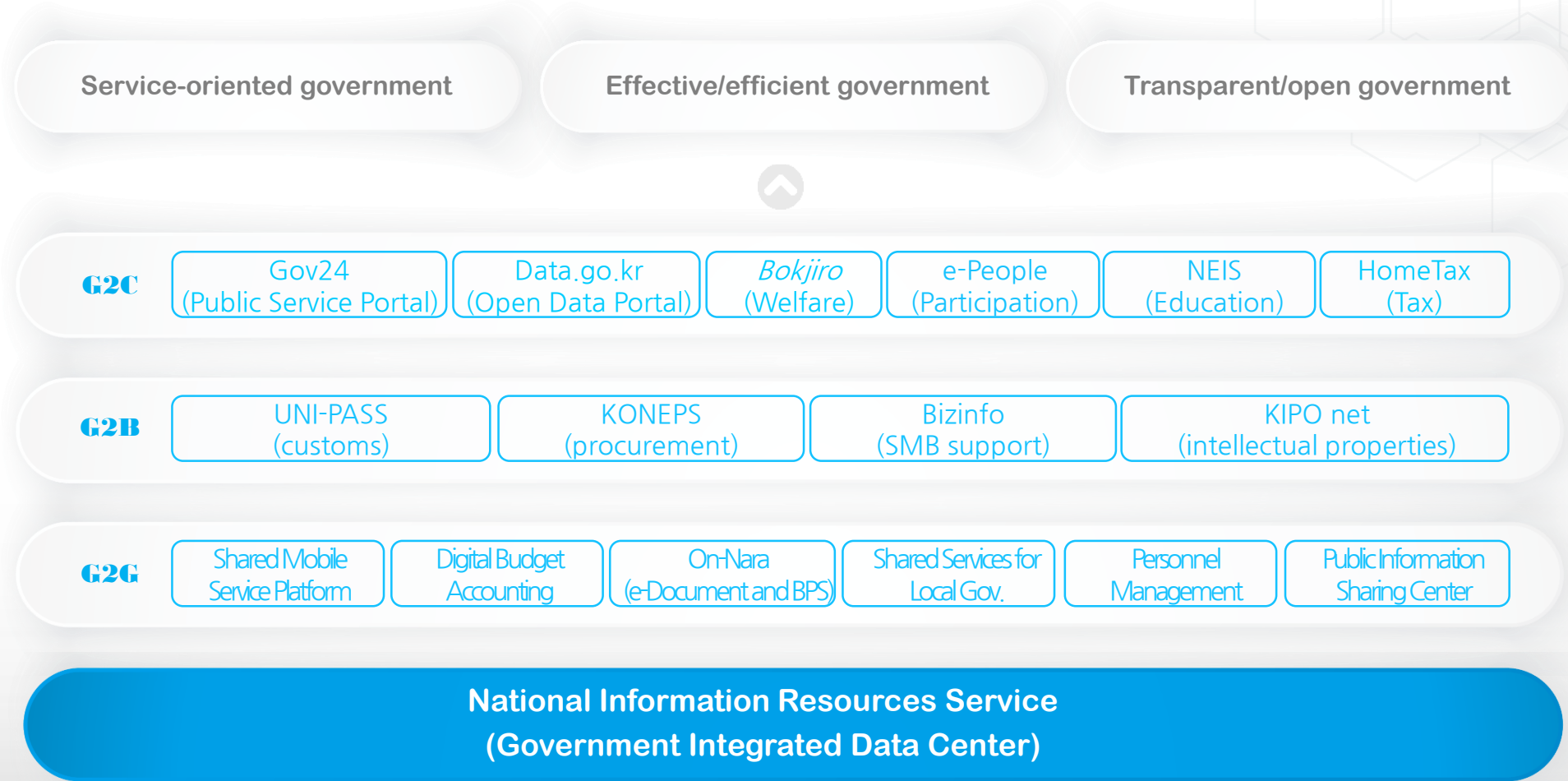


The background of the image is a dark, stylized cityscape at night. Numerous glowing blue lines, resembling data paths or fiber optics, curve and swirl across the scene. Some lines have small blue dots at their ends. In the center, there is a cluster of dark, rectangular blocks that look like server racks or data centers, with small white lights emanating from them. To the right, there are some faint, glowing numbers: '1538.004', '1721.500', and '7661.5'.

ACHIEVEMENT

Digital Government of Korea

Digital Government Services



01

On-Nara BPS : e-Document System

The standard e-Document application for government agencies



890,000
users



289 Agencies



125 million documents
created in 2017



Digital signature verification
and forgery prevention



XML-Based standard
document format

02

Gov24 (GOV.KR)

: Single channel to government services

- Tailored Information for Each Citizen
- One-stop Life Cycle Services
- Mobile-based Service Design
- Built on the G-Cloud

Public Service

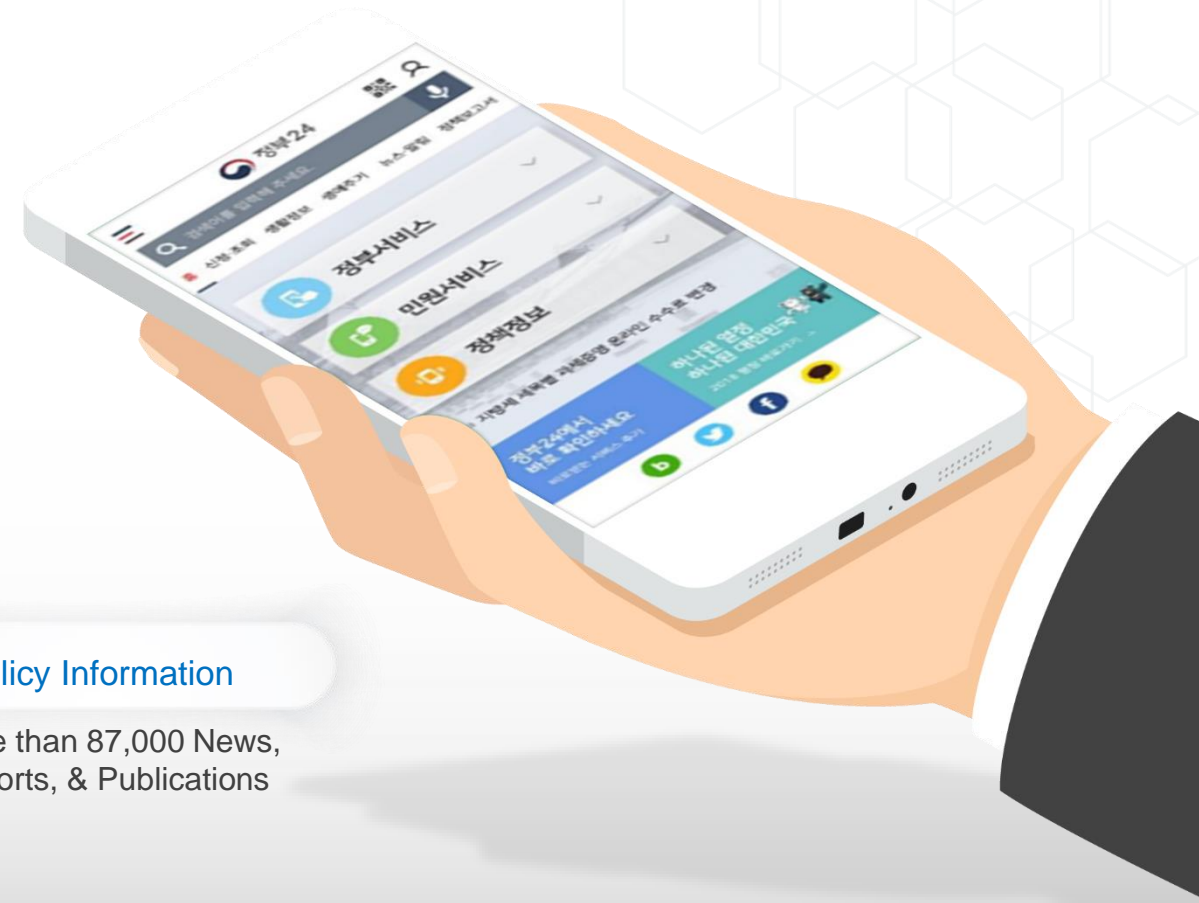
More than 90,000 services

Application and Issuance

Apply & Issue: 1,500 forms
Guide: 5,000 forms

Policy Information

More than 87,000 News,
Reports, & Publications



03

Public Engagement

- e-People (epeople.go.kr)
 - Pan-government online communication channel (provides services in 14 Languages)



04

Public Engagement

→→ Petition to the President (president.go.kr)

- People can submit a petition directly to the website of the President's office.



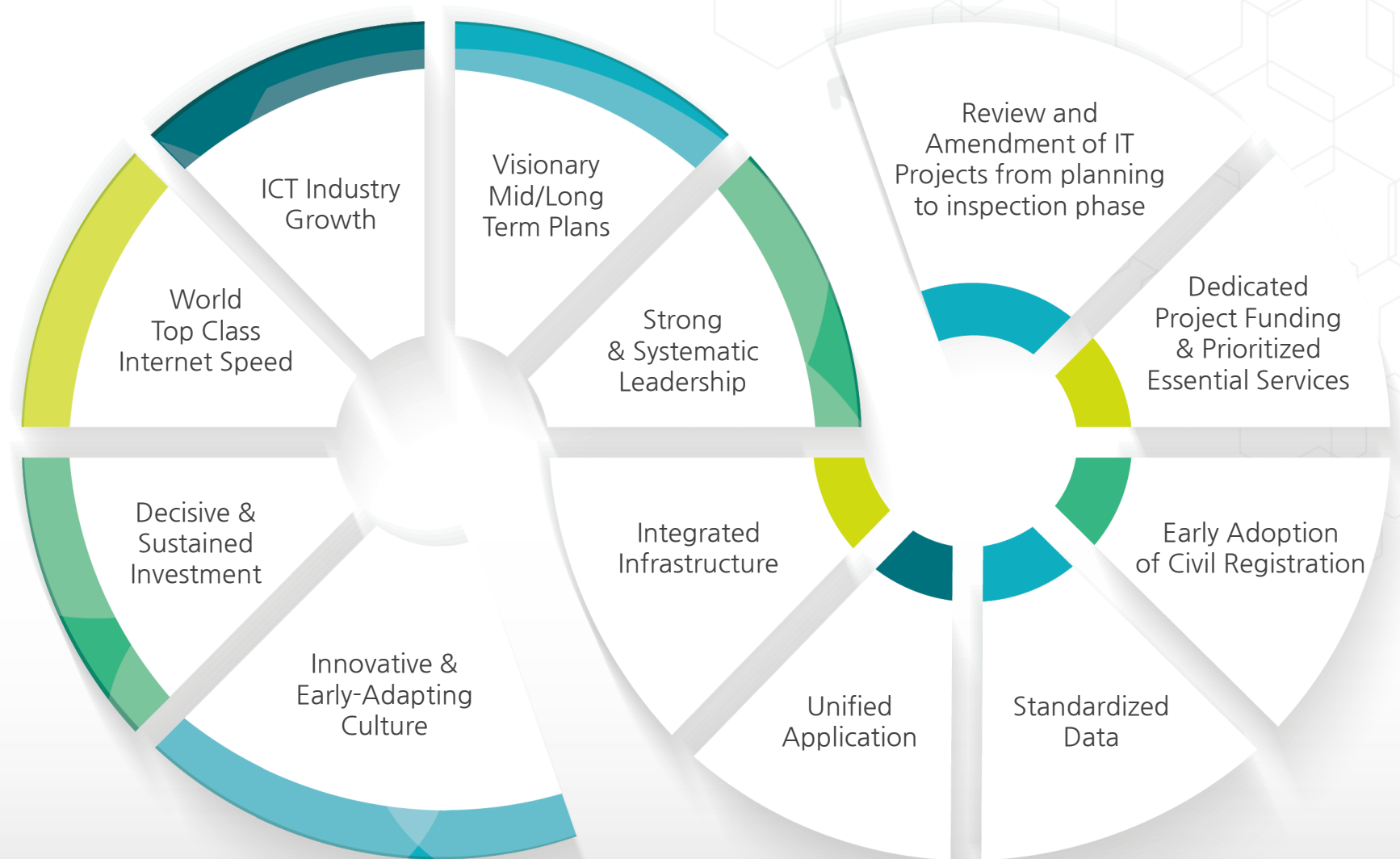


SUCCESS FACTORS

Digital Government of Korea

Point of Success Factors

- **Macroscopic View**
- **Technical View**
- **Administrative View**





FUTURE STRATEGY

IN THE POST-COVID-19 SOCIETY

Korean Digital New Deal

National Strategy for a Great Transformation



Digital New Deal

Digital Government Innovation

Thank You



Ministry of
the Interior and Safety