e.Oman: “Transforming Oman, Empowering You”

Information Technology Authority
June 18th 2010
Sultanate of Oman

- **AREA**: 309,500 sq. km.
- **POPULATION**: 2,867,000 (2008 mid year estimates)
- **CAPITAL**: Muscat
- **LIFE EXPECTANCY**: 71.6 years
- **Median age**: 19.8 years
- **POPULATION DENSITY**: 7.5
- **The SULTANATE IS DIVIDED INTO 9 MAIN ADMINISTRATIVE REGIONS**
- **GDP Per capita**: $18,013 (IMF 2010)
- **GNI per capita**: $12,270 (World Bank, 2008)
National information Society Policies and e-Strategies

• The Sultanate of Oman has embarked upon its ambitious journey in transforming Oman by empowering its people, through the e.Oman strategy which was adopted in 2002 and was implemented in May 2003.

• The goals include providing job opportunities for nationals in the IT sector and to significantly improve the quality of services that the Government provides to its citizens.

• The e.oman strategy addresses eGovernment as well as Digital Society issues. It aims to create an effective government-community-citizen centric that provides better public services to its people, establish national ICT infrastructure, and build the ICT skills of people in Oman.
HM’s speech  The Annual Session of the Council of Oman -November 2008

“......Information technology and communications have now become the main elements that move forward the development process in this third millennium; therefore, we have accorded our attention to finding a national strategy to develop the skills and abilities of citizens in this domain with the aim of further developing e-government services. We are closely following the important steps that we have made in this regard. We call upon all government institutions to speedily enhance their performance, and to facilitate their services, by applying digital technology in order to usher the Sultanate into the constantly evolving spheres for applying knowledge...”
eOman Strategy

- Endorsed 2002 by the Cabinet
- More than e-Government ... It’s a Digital Society
- Takes a holistic all-encompassing view of eOman
e.oman vision

To transform the Sultanate of Oman into a sustainable Knowledge Society by leveraging Information and Communication Technologies to enhance government services, enrich businesses and empower individuals.
eOman – Key Missions

- Complementing Vision of the Omani Economy 2020
- Streamlining Government services
- Providing employment for Omani youth
- Attract foreign investment
- Facilitate online services and electronic payments
- Enhancing social development
- Enabling better healthcare
- Supporting tourism
- Enabling knowledge-based industries
- Improving educational opportunities
e.oman Strategic Pillars

- Society & Human Capital Development
- Enhance Government Performance
- ICT Industry Development
- Develop Standards, Policies, Procedures, and Regulations
- National Infrastructure Development
- Marketing and Awareness
- Global Ranking

ITA Support Processes

e.oman VISION
Information Technology Authority (ITA)
Information Technology Authority (ITA)

> Information Technology Authority (ITA) is a government autonomous legal body under the chairmanship of the Secretary General of the Ministry of National Economy.

> ITA is responsible for implementing national IT infrastructure projects and supervising all projects related to implementation of the Digital Oman Strategy

> Providing professional leadership to various other e-Governance initiatives of the Sultanate.
Role of ITA

- Infrastructure & eServices
- Governance & Advisory
- Awareness & Capacity Building
- Innovation, & Support the development of ICT Sector
Infrastructure & E-Services Projects
Projects Infrastructure & E-Services

> Government Network
> eGovernment Services Portal
> National Data Center
Projects Infrastructure & E-Services

> Information Security Center

> Oman National Computer Emergency Readiness Team (OCERT)
Governance & Advisory
Governance & Advisory

> Working towards creating a service delivery model, IT governance framework, standards and guidelines for national ICT infrastructure

> Assist various Government organization in implementing IT initiatives.

> Working on Unified Standards and security frameworks
E-Legislation

> Aim to frame the electronic transactions law
> Legalize electronic Documents and electronic signatures
> Provide Secure eCommerce Environment
> Protect people’s privacy
> Encourage Foreign Investment
Awareness & Capacity Building Objectives

> Promotes eOman within Oman and internationally
> Prepare the society to use eServices
> Creates an effective link between the public and private sector for digital initiatives
> Creates an ICT awareness within society and enables people to perceive benefits
> Educates and empowers public sector employees and the community at large to participate in the knowledge society
> Showcases e-services in Oman and increases adoption of IT and e-services
> Creates opportunities for public and private sector enterprises to interact with the public and thus bridges the digital divide
Human Capacity Building

> Training around 93,000 civil service employees over three years period.

> Provide internationally recognized certifications

> Provide specialized training for government employees
Human Capacity Building

> Establishing Community Knowledge Centers (CKC)

> Provide training and access to eServices
To enable Omani families to own a PC.
Provide support for students and other segments to obtain a PC
e-Inclusion

> Spread the Digital Society awareness in the Sultanate
> Prepare the society to use eServices
> Qualify government employees to deliver eServices
  – Building IT capacity in public sector
  – Nurture Citizen-centric service delivery culture
  – Forthcoming national training for 93,000 civil employees in 3 years
  – Specialized training and certification of public sector IT staff
> Prepare qualified ICT environment, societies, and professionals in various fields
> Encourage various Omani society sectors participation in the ICT industry
e-Inclusion
Innovation & Support the development of ICT Sector
Innovation & Support the development of ICT Sector

> Coordinate with the relevant government organizations and academia to develop frameworks and incubation programs to support the establishment of ICT industry.

> Support local ICT entrepreneurs and nurture skill and knowledge transfer within the community.

> Development of eContent.
Sultan Qaboos Award for Excellence in eGovernment

eOman Award

Web Award
UN Public Service Award

> Ministry of Health- Hospital Information System-2010

> Ministry of Manpower- Manpower system-2010

> Royal Oman Policy won UN Public Service Award -2009
Awards and Recognitions

Donation Portal won WSA Award

Royal Courts Affairs won WSA Award

Admission Center won WSA Award

Government eServices Portal won 1st GCC eGovernment Award
Oman made it to 19 in the eGovernment readiness indicator (ICT Promotion) in the World Economic Forum Report.
Thank You

The Official eGovernment Portal
www.oman.om

ITA Portal
www.ita.gov.om