e-Veterinary Health Certificate

Malaysia’s Experience

DEPARTMENT OF VETERINARY SERVICES MALAYSIA
FOCAL AGENCIES ON SPS MATTERS

DVS
Focal agency on animal health.
Responsible in issuing veterinary health certificate - VHC for animal and animal products (as provided under the provisions of Animal Act 1953, Section 16 and to comply to export requirements.

DOA
Focal agency on plant health.
Responsible in issuing phytosanitary certificate for export of plant and plant products.

MAQIS
Focal agency responsible in issuing export and import permit.
Responsible for quarantine, inspection and enforcement at entry points, quarantine station as stipulated in Malaysian Quarantine and Inspection Services Act 2011, Section 11.

MOH
National focal ministry for SPS matters.
Coordinate the country's stand and policy with regards to SPS in consultation with other relevant ministries, departments and agencies.

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In 2009, DVS has established e-Permit System for online application of:

- Import Permit
- Export Permit
- Veterinary Health Certificate

Online application through the system is **compulsory** for all import and export on live animal and animal products.

Then, document will be printed and brought along during clearance of goods.
PROCESS FLOW - IMPORT

1. Online application by Importer
2. MAQIS verify and approve application
3. Payment by Importer and self-print permit
4. During clearance of goods at Entry Point, importer to provide VHC, Halal Certificate and Import Permit
5. MAQIS examine import documents, performs physical inspection, sampling (where necessary)
6. Quarantine
7. Release of Goods
8. Release of Goods
PROCESS FLOW - EXPORT

1. Online application by Exporter
2. DVS verify and approve application
3. MAQIS verify and approve application
4. Application acknowledged by Customs
5. Payment by Exporter
   - Self-print permit by Exporter
   - DVS Print Veterinary Health Certificate
ELECTRONIC CERTIFICATION COOPERATION WITH NEW ZEALAND

In 2018, DVS has received a proposal by MPI, New Zealand on application of e-certification system for the issuance of VHC.

It was meant to facilitate trade between 2 countries by application of paperless documentation exchange.

This system can provide faster documentation exchange and will help MAQIS to plan the inspection schedule for the incoming goods.
DVS has engaged with DagangNet, our national service provider to develop the data exchange platform, currently at level 1 in development of e-Cert Hub and e-Cert Exchange, where is a final requirements analysis of animal health certificate (exchange with NZ) and in a process of preparing general modules for future development for all types e-Certificate exchange with other countries.

We are expecting for trial run on this platform and achieve first digital handshake between DVS and MPI by end 2021. Data exchange will adopt the Extensible Markup Language (XML) background and using the Simple Object Access Protocol (SOAP).

Full electronic data exchange activities with MPI is expected by April 2022.

DVS also participating in ASEAN Single Window for Animal Health Certificate

Recently DVS also have received proposal by DAWE, Australia regarding the implementation of e-certification in our trade transactions.
ISSUES AND CHALLENGES

1. High cost for system development.
2. Insufficient ICT infrastructures.