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#### Economic and Social Commission for Asia and the Pacific

6th meeting of the Interim Intergovernmental Steering Group on Cross-border Paperless Trade Facilitation

Bangkok, 25 and 26 January 2021 Item 4 of the provisional agenda\* Report on progress made by the Legal and Technical Working Groups

# Technical readiness assessment checklist for cross-border paperless trade

Note by the secretariat

#### Summary

The present document contains a revised technical readiness checklist prepared by the Legal and Technical Working Groups under the Interim Intergovernmental Steering Group on Cross-border Paperless Trade Facilitation. The technical readiness checklist is one of the supporting documents for a draft road map for the implementation of substantive provisions of the Framework Agreement on Facilitation of Cross-border Paperless Trade in Asia and the Pacific. The checklist will help users to assess the technical readiness of a country to participate in cross-border paperless trade, identify existing technical gaps and design actions to improve the technical environment. It should be noted that the checklist is not intended to assess the readiness of a country to join the Framework Agreement.

#### I. Introduction to the checklist

- 1. The Legal and Technical Working Groups under the Interim Intergovernmental Steering Group on Cross-border Paperless Trade Facilitation have focused on preparing a draft road map and supporting documents for the implementation of substantive provisions of the Framework Agreement on Facilitation of Cross-border Paperless Trade in Asia and the Pacific since its finalization and adoption in 2016. One of the supporting documents is a technical readiness checklist as contained in the annex to the present document.
- 2. The checklist will help users to assess the degree to which the technical environment of their country will support cross-border paperless trade, identify existing technical gaps and design actions to improve the technical environment. It should be noted that the checklist is not intended to assess the readiness of a country to join the Framework Agreement. Paperless trade implementation is a work in progress, and the Framework Agreement is a tool meant to support such progress regardless of the level of readiness of a country. It is not necessary for a country to reach a certain level of technical readiness before ratifying or acceding to the Framework Agreement.

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<sup>\*</sup> ESCAP/PTA/IISG/2021/L.1.

3. The Legal and Technical Working Groups prepared the checklist at their 4th meeting in 2017 and 5th meeting in 2018. The current checklist was further revised by the Legal and Technical Working Groups at their 7th meeting, held from 14 to 16 January 2020. The revisions are based on lessons learned from using the checklist to conduct readiness assessments in eight countries during the course of 2019, namely Armenia, Bangladesh, Cambodia, Mongolia, Myanmar, Nepal, Timor-Leste and Uzbekistan. They are also based on inputs used to develop the Readiness Assessment Guide for Cross-border Paperless Trade. It should be noted that the checklist is a living document, to be revised if and when the need arises, to ensure its completeness and relevance in assessing technical gaps for cross-border paperless trade.

### II. Issues for consideration by the Steering Group

- 4. The Steering Group may wish to consider taking the following actions:
- (a) Review the current checklist for its completeness in assessing technical gaps in cross-border paperless trade;
- (b) Endorse the current checklist and request the secretariat to disseminate it widely for use by interested stakeholders, and/or provide further guidance to the Legal and Technical Working Groups for its further development.

<sup>1</sup> https://readiness.digitalizetrade.org.

#### Annex

#### Cross-border paperless trade: a technical readiness checklist

#### Introduction

- 1. The checklist will help users to assess the degree to which the technical environment of their country is ready to support cross-border paperless trade, identify existing technical gaps and design actions to improve the technical environment. The checklist will also help to raise the awareness of its users on technical issues in cross-border paperless trade.
- 2. It should be noted that the checklist is not intended to assess the readiness of a country to join the Framework Agreement on Facilitation of Cross-Border Paperless Trade in Asia and the Pacific, which was adopted as a United Nations treaty in 2016. This treaty enables parties to gradually adapt their trade procedures and related systems for the purpose of cross-border trade without paper. It is not necessary to modernize procedures and systems before ratifying or acceding to the Agreement. Paperless trade implementation is a work in progress, and the Framework Agreement is a tool meant to support such progress regardless of the level of readiness of a country.
- 3. The checklist is in the form of a questionnaire on technical issues and motivation factors in implementing paperless trade systems and cross-border data exchange. It is necessary to assess the status of paperless trade systems implementation at the national level before looking into readiness for cross-border data exchange. The checklist takes into consideration national issues such as the implementation of electronic and paperless transactions at the national level, and the importance of a single window for cross-border paperless trade data exchange. The questionnaire is structured into two sections: section A paperless trade system at the national level and section B national status towards cross-border data exchange.
- 4. Section A focuses on technical issues related to the implementation of electronic trade systems and paperless environment at the national level. Technical issues are grouped into the following eight categories: (a) institutional and governance bodies for electronic data exchange in paperless environment; (b) level of automation; (c) information and communications technology (ICT) infrastructure (connectivity, sustainability and recovery); (d) security; (e) business process re-engineering; (f) data harmonization and standardization; (g) capacity-building; and (h) other matters.
- 5. Section B is aimed at assessing the ability of a country or an organization to embark on cross-border paperless trade data exchange. The questions are related to various issues and challenges in the implementation of paperless trade systems and cross-border data exchange. The answers to these questions will help to reveal the current status and assess the level of readiness to implement paperless trade systems and cross-border data exchange.
- 6. The questions in sections A and B may be answered by the relevant government personnel involved in trade facilitation and cross-border trade activities. It is recommended that all relevant government personnel engaged in elements of paperless trade and key private stakeholders collaborate in completing the checklist.

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Detailed information on the Framework Agreement, including an explanatory note of the text and answers to frequently asked questions, is available at www.unescap.org/resources/frameworkagreement-facilitation-cross-border-paperless-trade-asia-and-pacific.

## A. Paperless trade system at the national level

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
A1.	Governance bodies <sup>2</sup>		
	One of the critical success factors for implementation of paperless trade systems is strong commitment from the Head of Government, without which many projects of this magnitude tend to stall. When top management is committed to spearhead a project, issues of financial support and access to other resources may be addressed more readily. Coordination among government agencies and between the government and the private sectors is not an easy ask but it can be carried out more efficiently and effectively with the establishment of an institutional body equipped with a strong governance structure. The institutional set-up provides a venue for relevant officials to come together to discuss functionalities and other echnical as well as legal matters. By establishing the role and responsibilities of each unit/group as well as reporting mechanisms, the governance structure expedites the implementation of paperless trade systems.		
A1.1	Is there a governance structure established for paperless trade, (e.g. national trade facilitation council)?		
A1.2	Does it include all the community partners/stakeholders (government and private sector)?		
A1.3	Who chairs this governance structure?		
A2.	Level of automation		
	It is not feasible for an organization or agence systems without the ability to process electron the subsequent cross-border data exchange.		
A2.1	Electronic systems		
A2.1.1	Has your country implemented electronic customs (and other services that facilitate customs declarations in an electronic format)?		
	If yes, please answer A2.1.1.1–A2.1.1.6.		
A2.1.1.1	Does it have the capability to receive, process and issue documents electronically?		
A2.1.1.2	Is it integrated with an electronic payment system?		
A2.1.1.3	Does it have the ability to authenticate users electronically?		
A2.1.1.4	Does it ensure data/document security?		

<sup>&</sup>lt;sup>2</sup> This is an issue of policy nature.

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
A2.1.1.5	What is the percentage of trade covered under this system?		
A2.1.1.6	Are community partners/stakeholders connected to it electronically?		
A2.1.2	Has your country implemented electronic port systems (including air, sea, road, rail, and inland ports)?  If yes, please answer A2.1.2.1–A2.1.2.6.		
A2.1.2.1	Does it have the ability to receive, process and issue documents electronically?		
A2.1.2.2	Is it integrated with an electronic payment system?		
A2.1.2.3	Does it have the ability to authenticate users electronically?		
A2.1.2.4	Does it ensure data/document security?		
A2.1.2.5	What is the percentage of trade covered under these systems?		
A2.1.2.6	Are community partners/stakeholders connected to it electronically?		
A2.1.3	Has your country implemented electronic licenses, electronic permits and electronic certificates? (Please fill out the appendix for this question.)		
A2.1.4	Has your country implemented any cross-border trade systems other than those specified above?  If yes, please answer A2.1.4.1–A2.1.4.5.		
A2.1.4.1	Does it have the ability to receive, process and issue documents electronically?		
A2.1.4.2	Is it integrated with an electronic payment system?		
A2.1.4.3	Does it have the capability to authenticate users electronically?		
A2.1.4.4	Does it ensure data/document security?		
A2.1.4.5	What is the percentage of trade covered under these systems?		

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No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
A2.1.5	What is your country's targeted timeline to cover all trade transactions through these systems (i.e., e-customs, e-port, e-certificates, e-licenses, e-permits and others)?		
A2.2	Has a single window system been implemented in your country to expedite cargo movement/clearance and to facilitate the international trade supply chain?		
	If yes, please answer A2.2.1–A2.2.4. If no, please answer A2.2.5.		
A2.2.1	How does it receive data electronically, i.e., what kind of user interface and communication channel is used (Internet-based network or dedicated/secured private network)?		
A2.2.2	Does it support a paperless environment?		
A2.2.3	How many agencies are connected to the single window? Please list them.		
A2.2.4	Who operates this system?		
A2.2.5	What is your country's future plan and the targeted timeline to implement a single window system?		

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
A3.	Information and communications technology infrastructure for paperless trade		paperless trade
	Good information and communications technology (ICT) infrastructure is an essert element of an efficient paperless trade system. The primary function of the network serve as a secure channel for information exchange between the participating parties lack of Internet service could be one of the obstacles to full implementation of a facilitation system when the business process is incomplete due to missing partie network connectivity.		n of the network is to icipating parties. The ementation of a trade
	There are various options of network, such as multiprotocol label switching (MLPS) Internet protocol (IP), virtual private network (VPN) and secure hypertext transfer protocol (HTTP). Regardless of the choice of options, the network should allow connectivity an interoperability between heterogeneous platforms and support various protocols an exchange paradigms within a secure operating environment. It is not uncommon the different stakeholders have different levels of computerization and systems on different platforms. To ease integration, interfacing and interoperability between these systems, single window system which connects them needs to support interface with heterogeneous systems.		
	Putting in place a strategic plan to address ICT plan should be part of a business continuity operating disruptions are properly mitigated.		
A3.1	Is network service available at all border posts, including ports, airports and cargo clearance facilities, in your country?  If not, what is your country's future plan and targeted timeline to connect the stakeholders of the logistic and supply chain, including controlling agencies?		
A3.2	Are any of the systems mentioned in A2.1, "Electronic systems", connected via a common or single network?  If yes, please answer A3.2.1–A3.2.6.		
A3.2.1	Is it integrated and secure?		
A3.2.2	Is it able to provide a high availability rate of minimum 99.9 per cent in terms of service level agreement for trade data exchange in paperless environment?		
A3.2.3	Is it able to support various communication protocols?		
A3.2.4	Is it able to provide secure information exchanges that ensure confidentiality and data integrity?		
A3.2.5	Is it designed to take into account future requirements such as device and technology upgrades?		

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
A3.2.6	If any of the above (A3.2.1–A3.2.5) is lacking, what is your country's future plan to upgrade it and what is the targeted timeline?		
A3.3	Is the single window system, if implemented, interoperable with other systems?		
A3.3.1	Is it able to integrate, interface and/or interoperate with other existing heterogeneous systems (i.e., with systems on a different platform)?		
A 3.3.2	If it does support (i.e., is interoperable with) heterogeneous systems, what is the method of integration/interfacing?		
A3.4	Strategic plan to address ICT infrastructure issues		
A3.4.1	Does your country have a strategic plan to address ICT infrastructure issues (for paperless trade)?		
A.3.4.2	If not, what is your country's future plan and targeted timeline to establish a strategic plan?		
A3.5	Disaster recovery		
A3.5.1	Is there a policy for the establishment of a disaster recovery plan at the agency level?		
A3.5.1.1	If yes, please indicate the level of implementation for the disaster recovery plan (specify percentage of agencies).		
A3.5.2	Is there a policy for the establishment of a disaster recovery plan at the national level?		
A3.5.2.1	If yes, please indicate whether the disaster recovery plan is implemented at the national level.		
A3.5.3	If there is no policy for the establishment of a disaster recovery plan, what is your country's future plan and targeted timeline to set up a disaster recovery plan?		
A3.6	Does your country have a business continuity plan for paperless trade systems?		

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
A3.6.1	If yes, is it regularly tested at an established frequency?		
A3.6.2	If not, what is your country's future plan and targeted timeline to develop a business continuity plan?		
A4.	Security  The confidence of users to replace paper-base data depends to an extent on the security of the electronic data.		
A4.1	Is there an information technology security policy for your country?  If yes, please specify.		
A4.2	If any of the systems mentioned in A2.1, "Electronic systems", have been implemented, what kind of security measures are in place to protect them from unauthorized access?		
A4.3	What kind of authentication mechanism is used to ensure security of information transmitted electronically?		
A4.4	What kind of communication protocol is used for electronic data exchange currently?		
A4.5	What is your country's future plan and targeted timeline to enhance the security level in A4.1 and A4.2?		
A5.	Business process re-engineering  Failure to review and re-engineer a manual electronic system will often lead to ineff integration/interfacing with other systems if streamlined to ensure the seamless flow of i system often begins with parallel processing of discontinue the usage of paper documents.	ficiency of the system business processes acr nformation. Implement	n. It will jeopardize oss the board are not ation of an electronic
A5.1	Have the stakeholders in your country conducted re-engineering and streamlining of business processes to support paperless trade or a national single window:		
A5.1.1	At the agency level? (Please list them.)		
A5.1.2	At the national level?		
A5.2	Has your country implemented any paperless trade transactions?		

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No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
A5.2.1	If yes, what kind of transactions have been implemented, and what type of electronic documents are exchanged?		
A5.2.2	If not, what is your country's future plan and targeted timeline to do away with paper-based documents?		
A6.	Data harmonization and standardization		
	Data compatibility is one of the main issue connectivity projects in and around the standardization can be carried out as early a achieved without compatibility issues especial	region. Thus, if data as possible, seamless d	harmonization and ata exchange will be
A6.1	Has data harmonization and standardization been conducted for the data elements for paperless trade:		
A6.1.1	At the agency level?		
A6.1.2	At the national level?		
A6.1.3	If yes, has a data model been adopted and is it based on international standards/guidelines such as the United Nations Rules for Electronic Data Interchange for Administration, Commerce and Transport, United Nations Code for Trade and Transport Locations, Core Component Technical Specification, core component library and/or the World Customs Organization Data Model?		
A7.	Capacity-building Capacity-building is an ongoing activity in mooutset to ensure stakeholders have a common respective roles and responsibilities to make it	non understanding of	
A7.1	Has your country conducted any awareness programme and/or workshop to ensure the stakeholders, including government agencies and traders, have a common understanding on paperless trade as well as their respective roles to help realize crossborder paperless trade data exchange?		
A7.2	Do the stakeholders of cross-border trade in your country fully understand the single window approach?		
A7.3	Has your country conducted any awareness programme or workshop on single window?		
A7.4	What is your country's future plan and timeline to enhance capacity-building for cross-border paperless trade data exchange?		

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
A8.	Other matters		
A8.1	Computer literacy		
A8.1.1	What is the level of computer literacy in the trading community in your country as a whole to support electronic transactions? (70–100%=high, 20–69%=medium, 0–19%=low)		
A8.1.2	Are they ready to accept changes arising from re-engineered business processes in implementing paperless trade systems?		
A8.2	Budget constraints		
A8.2.1	Does your country encounter budget constraints in implementing paperless trade systems?		
A8.2.2	If yes, what is your country's future plan to overcome this financial constraint and what is the targeted timeline?		

#### B. National status towards cross-border data exchange

No. Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
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Ideally, all stakeholders of cross-border trade should be on board the cross-border data exchange project to bring forth full benefits. In this respect, it is important that their information technology systems support cross-border data exchange. A single window system is meant to connect systems of the stakeholders via a single point of connectivity providing more efficient integration/interfacing. Likewise, a national single window, which acts as the national single point of connectivity, will ease integration/interfacing for cross-border data exchange with dialogue partners.

B1.	Electronic systems
B1.1	If any of the systems mentioned in A2.1, "Electronic systems" have been implemented, what percentage support cross- border data exchange?
B2.	Single window system
B2.1	If a single window system mentioned in A2.2 has been implemented, does it support cross-border data exchange?
B2.2	If yes, does it function as the national single window, which acts as the national single point of connectivity for any cross-border data exchange with other dialogue partners?

When business process re-engineering is done on domestic procedures/processes for paperless transactions at the national level, it has to take into consideration requirements for cross-border data exchange whereby paper documents will not be exchanged across borders.

В3.	Business process re-engineering	
B3.1	If your country has implemented paperless transactions at the national level, as mentioned in A5.2, has re-engineering and streamlining of business processes been conducted to support cross-border data exchange?	
B3.2	If not, what is your country's future plan and targeted timeline to develop a regional business process for cross-border data exchange?	

If data harmonization and standardization is done based on international standards which are adopted by most organizations or countries in the region, it will minimize changes in the national system process and database structure when implementing cross-border data exchange electronically.

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
<b>B4.</b>	Data harmonization and standardization		
B4.1	Has data harmonization and standardization been conducted based on international standards/guidelines, such as the United Nations Rules for Electronic Data Interchange for Administration, Commerce and Transport, United Nations Code for Trade and Transport Locations, single window recommendation of the United Nations Centre for Trade Facilitation and Electronic Business, to support cross-border paperless trade data exchange?		
B4.2	If not, what is your country's future plan and targeted timeline to minimize changes in your system process and database structure for cross-border data exchange electronically?		
B5.	International transit		
	The issues transit traders face under the curr countries in the region include the following:	ent international transit	procedure in many
	(a) Repetitive submission of a customs transit;	nsit declaration at entry	to every country of
	(b) A security document needs to be registe	ered at every country of	transit.
	To address the above issues, the following cou	ld be considered:	
	(a) A single customs transit declaration to be valid for the whole transit route: data information of the customs transit declaration could be submitted and approved a country of departure and shared across borders with the countries of transit and the countries of destination.		and approved at the
	(b) A single guarantee to be valid for the whole transit route: relevant data/informa of the guarantee could be registered at the country of departure and shared across bore with countries of transit and the country of destination.		
	If single stop inspection is done by all contro data of the inspection results are shared wit expedite cargo clearance.		
B5.1	Has the country implemented a paperless customs declaration for national transit procedures (inbound transit, outbound transit, inland transit)?		
B5.2	Has the country implemented a paperless customs declaration for international transit?		

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan	
B5.2.1	If yes, is the customs regime in your country able to support the implementation of a single customs transit declaration and single guarantee valid for the international transit route taking into consideration the following:  (i) To agree on a guarantee registered at the country of departure, covering the highest duty amount calculated based on the duty rate of each country in the transit route, to be valid and accepted throughout the transit route?  (ii) To agree on a regional/subregional			
	format and content of the single guarantee?			
B5.2.2	If not, what is your country's future plan and targeted timeline to address this issue?			
В5.3	Has your country implemented a one-stop inspection system by all controlling agencies at the borders at the time of exit/export?			
B5.3.1	If yes, are the inspection results shared with the importing country?			
B5.4	If not, is there any intention to implement a single-stop inspection and what is the timeline?			
В6.	Awareness programme			
	Awareness programmes are important for stakeholders to understand how cross-border data exchange could be carried out to reduce their anxiety and prepare them to address any issues that may arise.			
	If a country lacks the expertise to carry out business process analysis, data harmonization and simplification, system development, project management, etc., it may look for technical assistance from external parties.			
B6.1	Does your country have an awareness programme (for example, capacity-building, training, workshops) for stakeholders to have a better understanding of the following issues?			
B6.1.1	How could cross-border data exchange be implemented?			
B6.1.2	Potential business transactions and documents for cross-border data exchange?			
B6.1.3	Methods of identifying inhibitors that need to be addressed?			

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
B6.2	If your country has not conducted any awareness and capacity-building programmes related to B6.1.1–B6.1.3, what is your country's future plan and targeted timeline to conduct an awareness programme?		
B6.3	Does your country have the capacity to carry out the following: (a) business process analysis; (b) data harmonization and simplification; (c) system development; and (d) project management?		
В7.	Other matters		
	Some countries which are ready for cross-border participate in a pilot project. One of the reason of their dialogue partners. If your economic operator scheme and are mutually recondite cross-border data exchange.	s is a lack of trust in the crators are able to comply	e economic operators y with the authorized
B7.1	Authorized Economic Operator (AEO)		
B7.1.1	In general, what is the level of compliance of traders in your country (high, medium or low)?		
B7.1.2	Has the authorized economic operator scheme been implemented in your country		
B7.1.2.1	If yes, how extensive is the implementation in terms of the percentage of economic operators registered for the scheme?		
B7.1.3	Is your country ready to sign any mutual recognition agreements for authorized economic operators with dialogue partners?		
	paratory stage, it is useful to assess the readinese-border data exchange and the availability of fuect.		
B7.2	Are the stakeholders and the trade community ready to accept changes arising from the re-engineered processes towards cross-border data exchange?		
	Regulatory agencies		
	Agents/customs brokers		
	• Traders		
	Port community		

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
	Financial institutions		
	Other (please specify)		
В7.3	Has your country's government budget provisioned for the transition to cross-border paperless trade data exchange?		
B7.3.1	If not, what is your targeted timeline?		

Sharing information on a country's preferences on the prioritized documents for cross-border data exchange can help identify potential participants having the same or similar preferences to work together on pilot projects.

B7.4	Is your country considering cross-border data exchange for any of the documents and related processes? (Y=Yes, N=No. Please select the top five prioritized documents)			
	(i)	Seaway bill		
	(ii)	(Advance) Manifest		
	(iii)	Customs transit declaration		
	(iv)	Transit bond		
	(v)	Phytosanitary certificate		
	(vi)	Sanitary certificate		
	(vii)	Fumigation certificate		
	(viii)	Convention on International Trade in Endangered Species of Wild Fauna and Flora certificate		
	(ix)	Certificate of origin (preferential)		
	(x)	Certificate of origin (non- preferential)		
	(xi)	Pharmaceutical certificate		
	(xii)	National standard and quality certificate		
	(xiii)	International Organization for Standardization (ISO) and other international standards and quality certificates		
	(xiv)	Certificate for medical devices		
	(xv)	Certificate of electrical and electronic components, equipment and products		
	(xvi)	Dangerous Goods List		
	(xvii)	Material safety data sheet		
	(xviii)	Letter of credit		
	(xix)	Bill of lading		

No.	Questions	Elaboration on status/issues/future plan	Timeline (if relevant) for future plan
	(xx) Invoice		
	(xxi) Packing list		
	(xxii) Import permit		
	(xxiii) Others (please specify)		
B7.5	For each of the five prioritized documents identified in B7.4, please provide/specify further information on the following: document name; implementing agency; and percentage of the paperless documents and related processes.		

## Appendix: Form for implementation of paperless trade by the other government agencies

Name of ministry or agency				
Permit type IL = import licence				
EL = export licence				
C/O = certificate of origin				
SC = sanitary / health certificates				
PS = phytosanitary certificates				
OT = other types				
Has business process re-engineering been conducted and completed?	Completed	Ongoing	Not conducted	Don't know [ ]
1.1. If it is on-going, when is it	going to be com	pleted?		Please provide
[ Year/Month ]				further information,
1.2. If it is not implemented, is	there a plan to co	onduct it?		such as website, date of implementation,
[ ] Yes [ ] No [ ] Don't kno	W			etc.
1.3. If 1.2 is yes, when is it goir	ng to commence	?		
[ Year/Month ]				
2. Has e-application (capability to receive, process and issue document	Fully implemented	Partially implemented	Not implemented	Don't know [ ]
electronically) been implemented?				
2.1. If it is not implemented, is	Please provide			
[ ] Yes [ ] No [ ] Don't kno	W			further information, such as website, date
2.2. If 2.1 is yes, when is it goir	of implementation,			
[ Year/Month ]	etc.			
2.3 If it is implemented, how th				
[ ] MSD = Manual Supporting				
[ ] EDHC = Electronic Declara				
[ ] any other methods (Please s				
3. Has e-application been connected to the e-customs system and/or the single window?	e-customs system	Single Window	Not connected	Don't know [ ]

3.1. What is the level of integra and/or an e-customs system, if [ ] Partially connected [ ] Full <i>Note</i> : Partially connected mean while fully connected means elebetween an e-application and a	Please provide further information, such as website, date of implementation, etc.		
4. Is e-payment available for the e-application?	Yes	No [ ]	
4.1. What are the available pays  [ ] EFT = electronic funds trans  [ ] CD = cash deposit  [ ] CC = credit card  [ ] CSH = cash  [ ] Other options (please specification)	Please provide further information, such as website, date of implementation, etc.		