

On the creation in Uzbekistan of the National Coordination Mechanism for Civil registration and vital statistics in order to implement the 2030 Agenda for Sustainable Development and ensure that no one is left behind.

In 2018, the head of state signed a decree aimed at enhancing the role and importance of civil registry offices in protecting the rights and legitimate interests of citizens. Improving the quality of public services provided to the population is identified as the main direction of state policy to eliminate existing systemic problems and shortcomings that impede the implementation of effective mechanisms for the comprehensive and high-quality provision of public services to the population.

In particular, the document provides for:

- the use of flexible and convenient methods for the provision of public services through the expansion of interdepartmental electronic interaction, including with visits to remote settlements (mobile government services);
- the collection of state fees for the consideration of applications by courts to establish the facts of recognition of paternity (motherhood) has been canceled;
- the Ministry of Health has established an electronic exchange of information with the registry office, as well as created an automated information system for registering citizens and ensured its integration with the information system “Unified electronic archive of the registry office”;
- when registering a record of a birth and death act, the practice of a unified procedure for issuing a unified electronic certificate of birth and death was introduced with the assignment of a unique identification code to them.

One of the main points is the introduction of Information and Communication Technologies (ICT) in the activities of the registry office. To eradicate bureaucracy and manifestations of corruption in this area, a mechanism for electronic payments (billing) has been introduced when paying state duties, stamp duties and other payments using a mobile application.

According to the relevant order of the Minister of Justice, keeping all books in accordance with the nomenclature of documents required for the registry office is carried out in electronic form.

Thus, all records of acts of civil status are entered into the generated electronic database. This step allows employees of the registry office to shorten the time and improve the quality of services.

In addition, the practice of sending copies of records of acts and submitting reports to state statistics bodies by civil registry offices has been canceled. At the same time, the state statistical bodies receive the specified information in real time and generate statistical reports by integrating their electronic systems with the information system Unified Electronic Archive of the Civil Registry Office.

By the decree of the President of the Republic, it was established that through the interdepartmental integration platform of the Electronic Government system, information on birth, death, marriage and divorce can be obtained in electronic form through the State Services Agency.

In conclusion, it should be noted that the adopted new regulatory framework serves to improve the delivery of public services to the population, as well as to implement the 2030 Agenda for Sustainable Development and ensure that no one is left behind.

Along with this, Uzbekistan is interested in cooperation in exchanging knowledge, experiences, and best practices with the countries of the Asia-Pacific region on the issues of civil registration and vital statistics.