Challenges for First and Last Smile access to Public Transport in Cambodia

Presented by: Prak Visetharath
Chief of Bureau
Bureau of Transport Planning and Policy
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I. Current Situation

❖ The number of registered vehicle in Phnom Penh has been increasing at an average rate of about 20% each year.

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![Vehicle Registration Graph](image-url)
I. Current Situation Cont.

• **Public Bus (City Bus)**

Public City Bus is an important part of starting to use public transportation and reducing traffic congestion.

• **Public Train (Shuttle Train)**

- In June 12, 2009, the government signed the Concession Agreement with Toll Holding Co., Ltd for 30 years.
- In October 2010, Toll Royal Railway, TRR was established by jointing of The Toll Group and The Royal Group.
- Currently, Royal Railway has 100% of shareholders.

Currently suspended since COVID-19

- About 1600m from Railways station to PP international Airport
- Traveling by train from the station to Phnom Penh international airport is faster than traveling by car and Tuk Tuk at Peak Hours
II. Digital Transport Service Business License

❖ (Prakas): The goal is to determine the conditions and procedures for registration and licensing of companies that provide services on domestic passenger transport using digital technology.

❖ All companies must provide security to customers who use their services, such as:
  • In the mobile application that can display pictures of the driver and can allow customers to show their location to the phone of relatives, friends or any competent authority in case of emergency.
  • Strict action must be taken against any criticism of drivers who drive under the influence of alcohol, drugs, violence and sexual harassment.
II. Digital Transport Service Business License

❖ Due to the huge increase in Three Wheel, the companies that make the Ride Hailing app are also very competitive. We are also preparing the regulations for determining the number of companies. Recently, only 6 companies are legal registered in Ministry of Public Works and Transport. Among the 6, Nham24 is a first and last mile delivery company.

❖ First and Last mile delivery companies also have to register and provide data to the Ministry
III. Opportunities and Challenges
A. Opportunities

- Go2 of Oyika company is a First Start of first and last mile
- We have a ministerial decision on Transport Digital Service
- Urban Metro Planning (China Metro Project)
  - Corridor1 about 20km
  - Corridor2 about 28km
III. Challenges and Opportunities
B. Challenges

➢ No Urban Transport Policy
➢ No Public Transport Guideline for land used development
➢ No Parking Guideline
➢ Third wheelers increasing
➢ Distance between bus stop to the destination still be an issue
IV. Conclusion

Thank You!

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