



# PART II

## LESSONS LEARNED

- Building partnerships
- Improving awareness and changing behaviour
- Managing facilities and improving operations
- Creating an enabling environment for scaling up and replication



# Introduction

Part I highlighted the challenges and opportunities for improving solid waste management in developing countries in the Asia and Pacific region and the benefits of waste-to-resource initiatives. It also introduced the integrated resource recovery centre model developed by Waste Concern and promoted by ESCAP across the region. Part II presents the lessons learned from that ESCAP programme along with policy recommendations for the continued promotion of pro-poor and sustainable waste-to-resource initiatives in developing countries, particularly for secondary cities and small towns.

Part II breaks the lessons learned into four themes: partnerships; awareness raising and behaviour change; managing and operating IRRCs; and creating an enabling environment for scaling up and replication.

The first section explores the need for partnerships and offers lessons on how to establish and maintain good partnerships, which partners to engage and how to create constructive and collaborative initiatives. The focus of Part II then shifts to stakeholder engagement and raising awareness among the general public, with lessons on how to change the perception and behaviour of communities towards waste and what types of systems can support and sustain this change.

Part II then looks at what has been learned in terms of managing IRRCs as operational facilities. The focus is on how to manage facilities sustainably, including developing a sound business plan and determining key performance indicators as well as how to generate sustainable financial resources. The last section of Part II explores the lessons on creating an enabling environment for the scaling up and replication of waste-to-resource initiatives. This includes a reflection on what types of market regulation and policy support are useful and recommendations for the mobilization of national and international financing.

Each of the four sections concludes with a series of recommendations for policymakers and governments at the local and national levels. It is hoped that these recommendations will provide guidance on how to facilitate effective pro-poor and sustainable municipal solid waste management solutions.